

No. BSNLCO-ADMN/12(12)/1/2025-ADMN

Dated 23.01.2025

Office Memorandum

Subject: BSNLMRS- Clarifications regarding.

In view of requests for clarifications and standardizing procedure under BSNLMRS following clarifications are being issued herewith:

- 1. Validity of prescription and purchase of medicine thereof under outdoor medical claim:**
 - (i) Validity of the prescription shall solely depend upon the time period for which Registered Medical Practitioner (RMP) is advising medicine(s).
 - (ii) In non-chronic cases, medicines can be purchased for a period of one month at a time.
 - (iii) In chronic treatment cases, medicine may be purchased for three months at a time during the entire treatment period indicating clearly (e.g., six months/one year) on the prescription.

- 2. Government Hospitals:**
 - (i) Vide para 1 of BSNLMRS O.M. Dated 08.08.2005, CGMs are empowered to approve the expenditure incurred on the treatment taken in Govt. Hospitals.
 - (ii) Definition of Government hospitals as defined under CGHS O.M. dated 09.10.2020 (enclosed) and subsequent amendments, if any, is equally applicable under BSNLMRS.
 - (iii) Reimbursement for treatment in government hospitals shall be:-
 - (a) Full reimbursement for the expenditure on invoices raised by the government hospitals subject to ward/room eligibility of the employee.
 - (b) Reimbursement for implants and any other third-party medical services from other private agencies on the advice of treating government doctor shall be restricted to CGHS prescribed ceiling rates.

- 3. Medical claim from two sources i.e. Insurance company and BSNLMRS:**
 - (i) Procedure for reimbursement of two sources has been defined under BSNLMRS O.M. dated 02.09.2009. (Copy enclosed)
 - (ii) Eligible amount of reimbursement from two sources i.e. medical insurance of the beneficiary and BSNL shall be restricted as per this office clarification dated 30.08.2022 (enclosed).

4. **Reimbursement of Artificial appliances and eligibility criteria:**
- (i) Guidelines and rates for Artificial appliances defined under CGHS order no.11011/25/2014/CGHS-(P) dated 08.07.2014 (enclosed) is equally applicable under BSNLMRS. However, reimbursement of the artificial appliances will be subject to outdoor medical ceiling of the employee/retiree.

Enclosure: As above.

Rup
23/01/2025
(Rupmala)
AGM (Admin)

To,

- (i) All CGMs, BSNL.
(ii) PPS to CMD, BSNL.
(iii) PPS/PS to all Directors of BSNL Board.
(iv) DG, P&T Audit.
(v) All recognized Unions/Associations of BSNL